

Shane Vilmer

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Experienced Retail Clerk

- Retail sales clerk known for exemplary customer service, team player mindset and exceptional cash-handling accuracy.
- Two-year record of dedication and dependability reinforced by consistent “exceeds expectations” ratings on performance reviews and multiple “Employee of the Month” honors.
- Backed by excellent interpersonal skills and a commitment to customer service that has been described as “second-to-none” by employers.

Retail Skills

- Retail Sales
- Cash-Handling Accuracy
- Credit Card Transactions
- Customer Service Excellence
- Loss Prevention
- Merchandising & Stocking

Work Experience

STORE-MART / DISCOUNT RETAIL CO., SOMETOWN, TX
Big-box retail store locations with up to \$2.6M in annual sales.

Retail Sales Clerk, 6/07 to Present

Courteously greet customers and efficiently process transactions within busy, fast-paced retail environments. Operate cash register, scanners and computers to itemize and total customer purchases; collect payments and make change for cash transactions; and balance drawer at the end of each shift. Assist with store stocking, floor-sets and opening/closing procedures.

Accomplishments:

- Repeatedly named “Employee of the Month” at both companies in recognition of excellent job performance and customer service.
- Commended by supervisors for flexibility in changing work hours when asked and filling in during scheduled off-days for absent employees.
- Honored with repeated awards for cash handling accuracy, with zero overages/shortages month-over-month.
- Displayed a positive, helpful attitude on a daily basis that was consistently praised by customers and employers alike.

Education

Sometown High School, Sometown, PA
High School Diploma

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